### **BEADVISED!**

CITY OF INDIO RESIDENTS CAN CALL THE VACATION RENTAL HOTLINE TO RE-PORT INFRACTIONS OF THE RULES OUTLINED IN THIS BROCHURE

CITY OF FESTIVALS 100 CIVIC CENTER MALL INDIO, CA 92201 (760) 391-4000 WWW.INDIO.ORG



# CITY OF INDIO THE CITY OF FESTIVALS

GOOD NEIGHBOR BROCHURE FOR

> VACATION RENTERS

## COMPLAINT HOTLINE (760) 883-1838

City of Indio Code Title III, Chapter 37 Requires All Vacation Rental Owners To:

- I. Post a current business license in the vacation rental home
- 2. Post a current vacation rental certificate in the vacation rental home
- 3. Collect and remit a 1' % transient occupancy tax unless the renter occupies the home for more than 30 consecutive days



# **CITY OF INDIO**

## PLEASE READ THIS BROCHURE CAREFULLY AS WE WANT YOU TO ENJOY YOUR STAY IN THE CITY OF FESTIVALS.

LOUD MUSIC, RAMBUNCTIOUS PARTIES, STREETS FILLED WITH CARS PARKED IN FRONT OF NEIGHBORS' HOMES, WILL NOT BE TOLERATED.

THE CITY STRICTLY ENFORCES ITS NOISE CONTROL AND SHORT-TERM RENTAL ORDI-NANCES. VIOLATORS WILL BE CITED.

IF YOU KEEP IN MIND HOW YOU WOULD LIKE YOUR NEIGHBORS TO BEHAVE WHEN YOU ARE AT HOME, YOUR STAY SHOULD BE FREE OF TROUBLES AND FULL OF ENJOYABLE MEMORIES.

## OCCUPANCY LIMITS

The owner shall limit the overnight occupancy of the short-term rental, to two people plus two people per bedroom within each short-term vacation rental period (Code of Indio Title III, Chapter 37 (Ordinance 1607)

## RULES OF VACATION PROPERTY RENTAL

#### NOISE/MUSIC/CROWDS

City ordinance 95C stipulates that the use or operation of any sound production or reproduction device, radio receiving set, musical instrument, drums, phonograph, television set, loud speakers, sound amplifier or other similar machine or device for the producing or reproducing of sound in such a manner as to disturb the peace, quiet, or comfort of any reasonable person of normal sensitivity in any area of the city is prohibited.

Remember you are renting in a residential neighborhood. Keep any music to an appropriate level. Residents are not on vacation and should not be expected to be subjected to your personal taste in music. The surrounding neighbors have access to a Complaint HOTLINE that they may call to file a complaint. The homeowner or an appointed agent will be expected to respond to any complaint within 45 minutes or the Police will be called. City ordinances governing short-term rentals and noise control are strictly enforced.

The Police and Code Enforcement Officers carry decibel meters and can monitor your sound levels. Failure to comply with any City ordinance may result in a citation, fine, or imprisonment. In the case of multiple short-term rental violations, home owners can lose their short-term rental privilege.

#### PARKING

Renters and their daytime guests should park in the garage, in the driveway or directly in front of their rental property. Keep in mind you are renting in a neighborhood. Respect the neighbors and they will respect you. Renter's vehicles blocking a neighbor's driveway or parked up and down a street often result in the greatest number of complaints about a renter. Use the garage and the driveway of the rental property as your primary parking area.

#### DOGS

Indio requires that all dogs be on leashes whenever they are in un-enclosed areas or on public streets. When walking your dog you are required to pick up and dispose of their waste. Barking dogs in the backyard of rental homes often result in neighbor complaints.

#### TRASH

Trash & refuse shall not be left stored within public view, except in proper containers for the purpose of collection by the City's authorized waste hauler on scheduled trash collection days.